

I served as Senior System and Integration Tester on two major components of the 2020 Census project for the **US Census Bureau**, in-bound call response and reporting. As a senior team member, I performed the following task:

- ❖ Operated as co-SME on vital component In bound call response
- ❖ Monitored and reviewed test cases created using IBM Rational
- ❖ Participated in Agile development processes for weekly deployments
- Supported testing for external interfaces
- Executed integration, regression, functional, failover and smoke testing
- Documented and reported status and statistics of project
- Coordinated and lead process to validate the translation of all foreign languages used in the 2020 Census
- Triaged defects using bug lifecycle process within IBM Rational
- Worked closely with developers to resolve issues